

THE HOTEL LOCK BY HOTEK

20
YEARS OF
EXCELLENCE





MADE IN HOLLAND

HOTEK keycard systems are developed and designed
in The Netherlands. EUR1 document available on request.

BE DIFFERENT

In 1995 I started as a trainee at a Spanish lock manufacturer, back then a magnetic keycard was something completely new and luckily we had no mobile phones in 1995 so no issues with demagnetized magnetic keycards. 4 years later I created Hotek Hospitality Group and I promised myself that we will do our business different and unique. How ? By creating standard 24h service, new innovations and by listening to what the market needs. As a very frequent hotel guest I know how hotels can improve security and comfort and re-connect to your guests again.

Where are we now ? After 25 years we can all agree that the world has been changed by the internet and we have learned that a lock is not a lock anymore and keycards are getting outdated. In 1999 we were the first lock company introducing a smart keycard which could do more than only open a door. Now we have reached the era that Generation Z travellers will become the most mobile people that have existed, a new generation with literally no boundaries and the sky is the limit. Or shall we say that the cloud is the limit?

What is the most important for business and holiday travellers ? Mobile phone ? No that is just a tool of connecting to the internet. The most important for travellers and hotels is being online in order not to miss anything in life. And with our new mobile platform GUESTKEY we can offer your hotel a new way of connecting to their guest. With this new platform your guest is able to use an QR code, Bluetooth (BLE) or our own invention CLE which stands for opening doors through the cloud by using a Cloud Low Energy controller inside the hotel lock. And by our (web)app you are able to do upselling, higher reviews by creating an on-line guest experience and get in control about your guest contact.

At Hotek Hospitality Group our VISION is based on Comfort, Security and Innovation. With our unique approach of looking at your guest and your hotel. As an independant company with a proven track record and financial stable base we are not looking only for turnover. We want to change the access control inside the hospitality market by launching innovations like CLE, GenerationZ and GUESTKEY, IoT is the base for the future for you and for us. With online tools all hotels, holiday parcs and passenger ships can improve the security and comfort for your guests.

After the introduction of CLE where we offer realtime management tools and easy mobile opening, we will also launch a very unique hotel lock: GenerationZ. The name reflects the travellers of tomorrow. Mobile opening in combination with RFID keycard or unique cloud controlled QR code. This lock is the missing link for all situations where our customers demands more than only opening a door. Imagine a world where you can use your airplane boarding pass to open your hotelroom, use your boarding pass to open a shower at an airport lounge, or use your QR code for boarding on a ship. Future ? No we already have done this, and now this is available for all our customers.

With this HOTEK book we would like to give you an overview of our keycard locks and other products related to acces a hotel room. I would like to thank you for the interest in our company and looking forward to meet you in your hotel or our state-of-art showroom. And if you are already using a HOTEK lock don't worry we can upgrade with CLE and GenerationZ.

Best regards,

Dolf Mulder
CEO & Innovater of Hotek Hospitality Group

PS: by being different we make the difference



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**MARKET
LEADER**

INNOVATOR

**20 YEARS OF
EXPERIENCE**

**OVER 1.5 MILLION
LOCKS INSTALLED**

**ISO 9001
2015**

**9000
CUSTOMERS
WORLDWIDE**

Hotek Hospitality Group is manufacturer and supplier of smart security systems and design supplies for the hospitality business. The combination of the two brands Hotek Hotel Locks and Be Dutch hotel supplies offers a full-service model and one-stop shopping service for hotel management.

With over 20 years of experience Hotek's mission is to lead the hospitality business into the next decade offering innovative security solutions with which their clients can stay ahead of the field.

**DELIVERY
FROM STOCK**

**24H / 365 DAYS FULL
SERVICE
SUPPLIER**



CLASSIC

The Classic, the foundation of Hotek. 20 years of excellence, used on more than 1 million hotel doors.

FUTUREPROOF **THE FIRST**
THE BEST
THE STANDARD

FITS EVERY DOOR **NO MAINTENANCE** **MOBILE READY**
ANTI-PICK

WITH OR WITHOUT MECHANICAL CYLINDER





Hotek Classic - Stainless steel





*Hotek Classic - Stainless steel
with special wrapping design for outside use*







Hotek Classic - Stainless steel





MINI DESIGN

Our first and very own design based on the iPhone,
created for design hotels.

BE LIKED MADE IN
HOLLAND

DESIGN LOCK

AVAILABLE WITH DESIGN HANDLES

SMALL **MOBILE**
INGENIOUS **READY**
STYLISH
MODERN

YOU LIKE APPLE?





Hotek Mini & Cruz door handle - Black

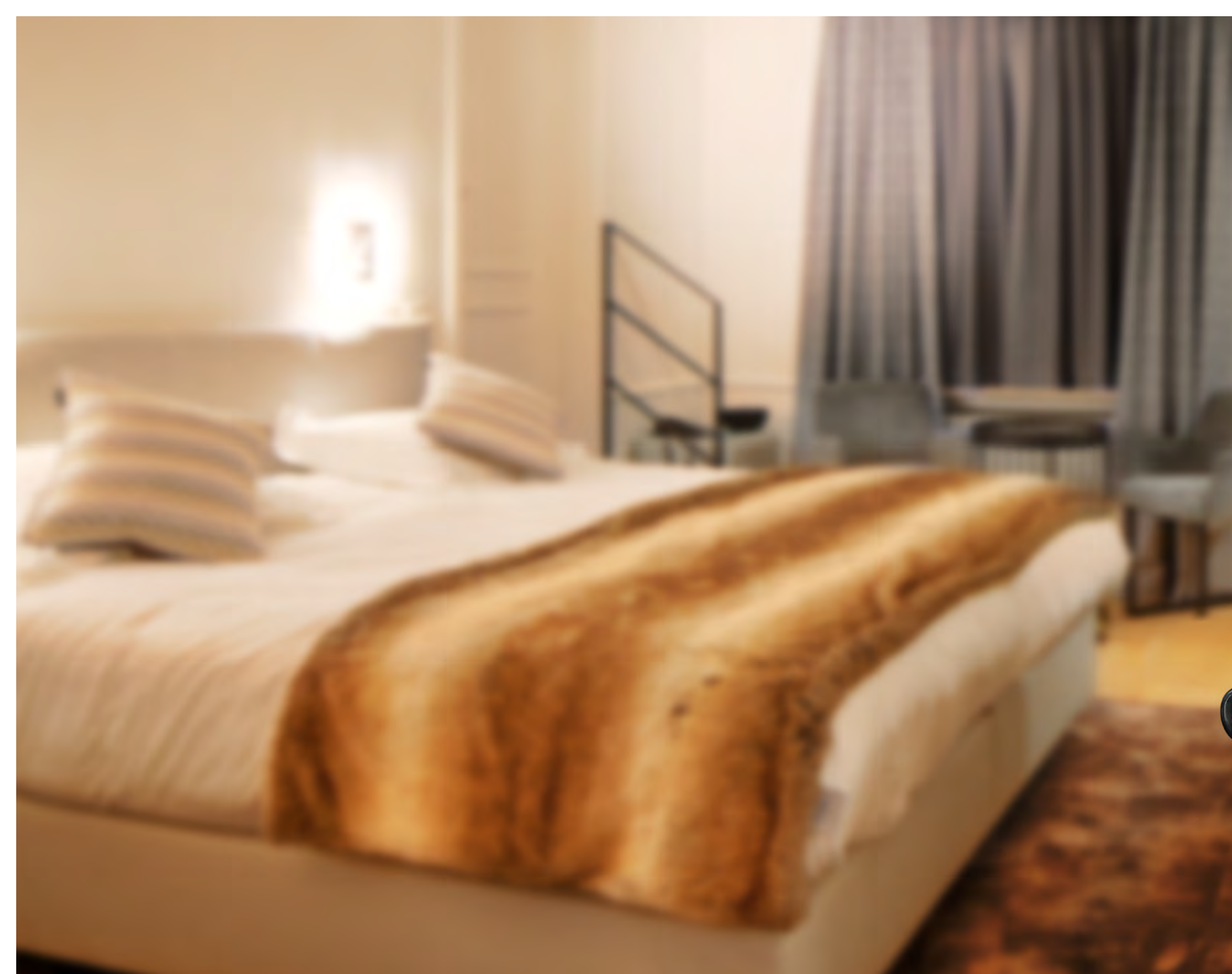




Hotek Mini & Cruz door handle - Stainless steel



Hotek Mini & Ace door handle - Black



**DESIGN FIT, STYLISH
AND MODERN**

HIDDEN

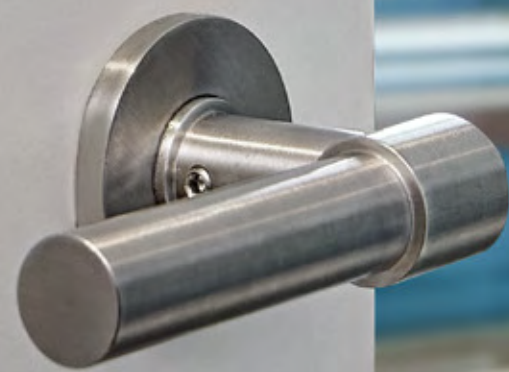
WHERE IS THE LOCK?

DIFFERENT MODERN

**DIFFERENT NOT
VISIBLE**

CAMOUFLAGE

Evolved from the Mini and developed for architects
who don't want a visible card reader on the doors.



DOOR FITTINGS MINI



ACE



AVAILABLE IN



PVD (Physical Vapor Deposition) is a coating which protects the products against wear and corrosion.



BENZ



AVAILABLE IN



CRUZ



AVAILABLE IN



DEX



AVAILABLE IN





SMALL LINE

Developed for bungalow parks in particular that often use doors with glass on which only a Small Line would fit.

**ALWAYS FITS
ON ANY DOOR**

BE SMALL

**NARROW USE BE
DOORS BUNGALOW
GLASS OUTSIDE HOLIDAYS
DOORS PARKS**







**EASY
INSTALLATION**

ULTIMATE FIT

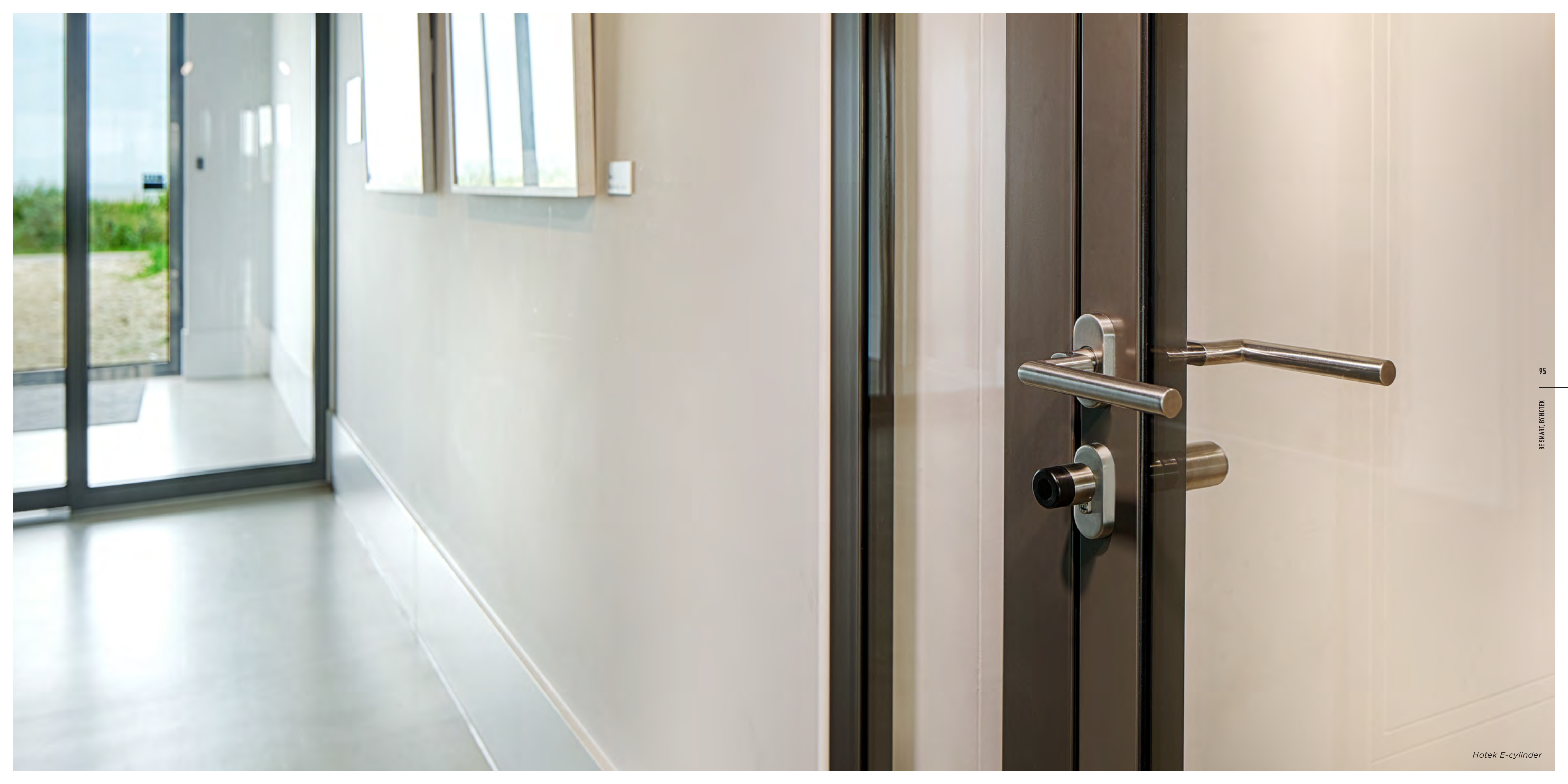
**SPECIAL FOR
DIFFICULT
DOORS** **NO CHANGE DOOR
OR DOOR FRAME**

DO IT YOURSELVES

FIRE PROOF

E-CYLINDER

Developed for doors on which no lock would fit but work with a mechanical cylinder, so that's the only thing we need to replace.







GENERATION X QR CODE

Designed for hotels without check-in, here functions goes over form, let's say the Volvo of new and innovative locks.

BE SMART
AND GO FOR
PAPERLESS OR
PAPER ONLY

**ONE OF
A KIND**

FLEXIBLE CHECK-IN
& EASY
ACCESS

USE CARD, CODE OR PAPER

THERE IS NO OTHER LOCK
IS NO OTHER LOCK
NO KEYCARD COSTS
ALWAYS MOBILE







SMART DND PANELS

Developed for hotels (long stay) that are different.

**ON-LINE CONTROL
ON-LINE ACCES**

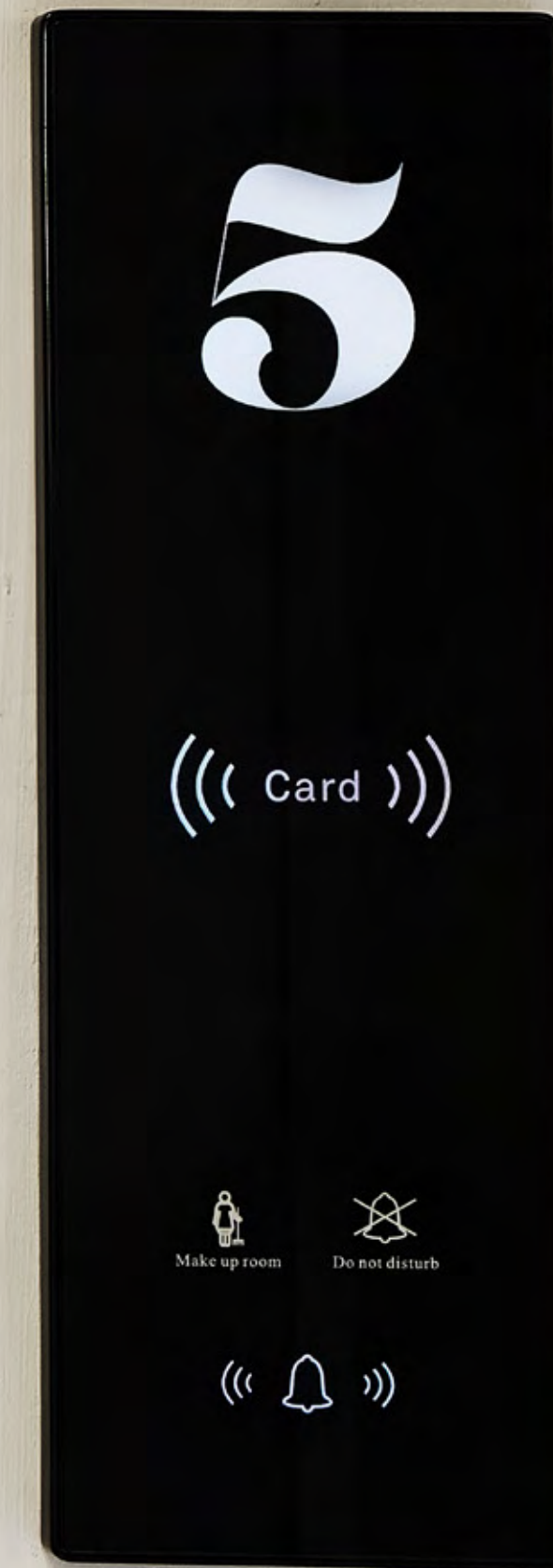
PERSONALISED

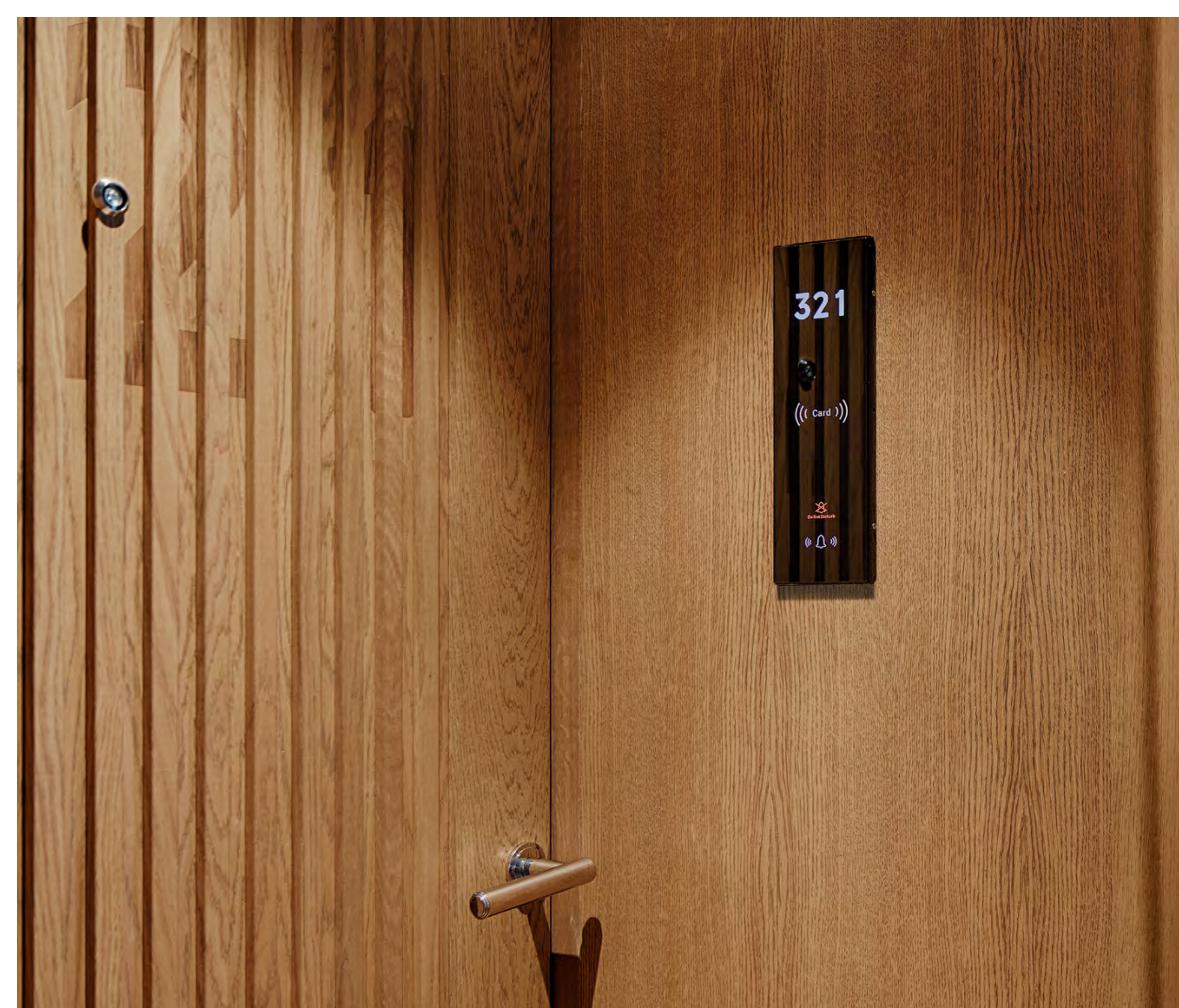
**DO-NOT-DISTURB COMFORT FOR GUEST
AND HOUSEKEEPING**

**EXCLUSIVE REAL
PRIVACY**

DING DONG









Hotek DND Panel & Hotek Mini - Black

LOCK & SOFTWARE SPECIFICATIONS

SPECIFICATIONS

LOCK MODELS	CLASSIC	UPGRADE KIT	MINI & CAMOUFLAGE	SMALL LINE	E-CYLINDER	GENERATION X	GENERATION Z	DND PANEL
OPENING WAYS								
RFID keycard offline	•	•	•	•	•	•	•	•
RFID keycard online							•	•
QR Code offline		•				•	•	
QR Code online							•	
Mobile phone BLE	•	•	2021	2021		2021		•
Mobile phone CLE	•	•	•	2021		2021	•	•
MECHANICAL EMERGENCY KEY								
Key different (standard)	•	•	•	•	•	•	•	
Mechanical key MASTER	Option		•	•		Option	Option	
No cylinder model	•		•	•		•	•	
LOCK FEATURES								
Privacy function	•	•	•			•	•	
Anti-panic function	•	•	•			•	•	
Door alarm	•					•		
Anti-pick lockcase	•	•	•			•	•	
Battery alarm	•	•	•	•	•	•	•	
Memory 1000 events	•	•	•	•	•	•	•	•
Battery operated	4XAA	4XAA	3XAA	3XAAA	1/2AA	4XAA	4XAA	
Longlife lithium battery pack	•	•				•	•	
FINISHES								
Design wrapping	•			•		•	•	
Stainless steel	•		•	•	•	•	•	
Satin brass	•		•			•	•	
Brass PVD			•					
Black edition	•		•					
Anthracite PVD			•					
Special colours on request	•		•			•	•	

SMART - CARDS AND CODES					
Guest Card RFID	Max. 16 guest doors on one card	Max. 128 common doors	Can be blocked by using a new card		
QR Guest Code	Max. 8 guest doors on one code	Max. 128 common doors	Can be blocked by using a code	Only for Guest!!	
Master Card RFID	Works on ALL doors		Individual time zone and days of the week	Can be blocked individually or by group	
Floor Card RFID	Max. 16 Floors	Max. 128 common doors	With individually set end date	Individual time zone and days of the week	Can be blocked individually or by batch (max. 16 cards)
Zone Card RFID	Max. 16 predefined HSKP Zones/ Foreman Zones/ Extension Zones	Max. 128 common doors	With individually set end date	Individual time zone and days of the week	Can be blocked individually or by batch (max. 16 cards)
Staff Card RFID	Max 16 offices	Max 128 common doors	With individually set end date	Individual time zone and days of the week	Can be blocked individually or by batch (max. 16 cards)
Repair Card RFID	Can be made for max. 16 individual rooms	Max 128 common doors	With individually set end date	Individual time zone and days of the week	Can be blocked individually or by batch (max. 16 cards)

SMART - LOCKING PLAN	
Infinite guest rooms	
Layer function	Layer function can be used to combine doors to one suite or to create multiple bed numbers for a hostel
Common Doors	128 individual common doors can be created. Common doors can also be programmed multiple times
Common Door Zone	Common Doors can be put together in a pre-programmed template. By one click, the correct common doors are selected
Auto Open	Common Doors can be set with automatic open time during opening hours
Restrict Times	Common Doors can be set with a disable time during closing hours, with exceptions for certain types of keys
Check-in and Check-out time	Check-in and check-out time can be adjusted

SMART - SECURITY AND MANAGEMENT		
Erase Card RFID		To individually block one or more staff keys
Programming with cards	Standard	By Programming with cards you can always program, and you are not relying on a programmer that needs to be charged and updated
Programming with PDA	Option	The PDA holds the complete locking plan, so multiple doors can be programmed and audited in one go
Revalidator	Option	Using the revalidator the staff cards validation is limited to 24 Hours. After 24 Hours the card needs to pass the revalidator to be activated again
Readout last 250 events by card	Standard	Using the Readout Card, 250 events can be obtained from the lock at 1 time. Data needs to be processed at the software before reading out another lock
Readout last 1000 events by PDA	Optional	Using the PDA, multiple locks and can be audited at the same time. Data can be processed in 1 time at the software
User Accounts		User accounts can be set individually with authorizations
Card Info Report		Overview of all current and passed keys
Log Report		Overview of the logged on users
Audit Trail Report		Memory of 100 Lock Audit reports that have been done in the passed (1000 openings per lock)
Registered events		Rejected try - inside opening - deadbolt un/locking - openings by reader
Network monitor	Online locks only	Shows the current status of the online locks and can be used to obtain lock info and readout reports from online locks
Anti-pass back	Wallreader	For parking entrance & exit
Counter function		For control of paid services like swimming pool or sauna etc..

SMART - ENCODERS & SOFTWARE

USB Encoder	Standard	Directly connected to the desktop the user is working on
TCP/IP Encoder	Option	Suitable when there is no desktop computer or no direct connection with the encoder
SQL Database		Central SQL Database
QR Code Printer		Ticket printer for the QR Code ticket

SMART - INTERFACES

PMS - TCP/IP		Standard PMS Interface with TCP/IP Connection and Hotek protocol supporting all functionality
PMS - FIAS		Standard PMS Interface with TCP/IP Connection and FIAS protocol (FIAS protocol does not support all Hotek functionality)
"Encoder 99"		Encoder 99 PMS interface can be used with check-in kiosk to obtain keycard data to be written on third-party encoder
Extra Sector / POS		Interface can write extra data in an open sector such as a reservation number to be used by third parties.
QR Code		PMS system can obtain the QR code or the QR code can be sent to an email address with a simple email template

WALLREADER

RFID Offline		SMART standard model or with separate control unit
RFID Online		SMART TCP/IP model with separate control unit & Generation Z with dry contact
QR Code Offline		Generation X standard model
QR Code Online		Generation Z with dry contact
CLE		Dry contact model
Elevator controller		SMART wallreader with relay box for control 16 floors, can be extended unlimited

GUESTKEY - MOBILE TECHNOLOGY

BLE		Standard SDK Solution to integrate Bluetooth Mobile key into the hotel app
CLE		Cloud solution through RestAPI - enables you to open the lock remotely using mobile technology
Generation Z		Tailormade cloud RFID, QR code and barcode solution - more information on request

GUESTKEY - GATEWAYS

BLE		Cloud control - online opening door (with delay) - online control of doors & users BLE
CLE		Cloud control - online opening door (without delay) - online control of doors & users CLE
Generation Z		Cloud control - online opening door (without delay) - online control of doors & users QR codes & RFID keycards

GUESTKEY - PLATFORM

BLE		APP controlled - only lock SDK
CLE		WEB-APP controlled - with extra Guest Experience options (SILVER - GOLD - PLATINIUM)

SMART - KEYCARDS, KEYFOBS, WRISTBAND, STICKERS

Mifare RFID S50		Guest card encrypted unique code - OPEN mode also possible
Mifare RFID S70		Staff card use with write back function, openings of door are also stored on keycard - virtual network function

ENERGY SAVING UNIT

Standard		Working on any keycard
Mifare		Working on Mifare RFID Keycard only
2-relay		Working on programmed RFID Keycard only, with separate authorization for guest and staff

- Next to the latest SMART platform we can also offer CLASSIC platform with limited functions, ask your HOTEK advisor for more details.
- For Generation Z this is a tailor made platform with unlimited functions, ask your HOTEK Product manager for more details.

OFFICIAL PAPERWORK

CERTIFICATION



ISO 9001 : 2015
 The management system of Hotek is ISO 9001:2015 certified. Processes are monitored and optimised continuously in order to offer the best products and services.



FIRE SAFETY
 Hotek CLASSIC locks are Fire resistant in accordance with European Standards. EN 1634-1:2014

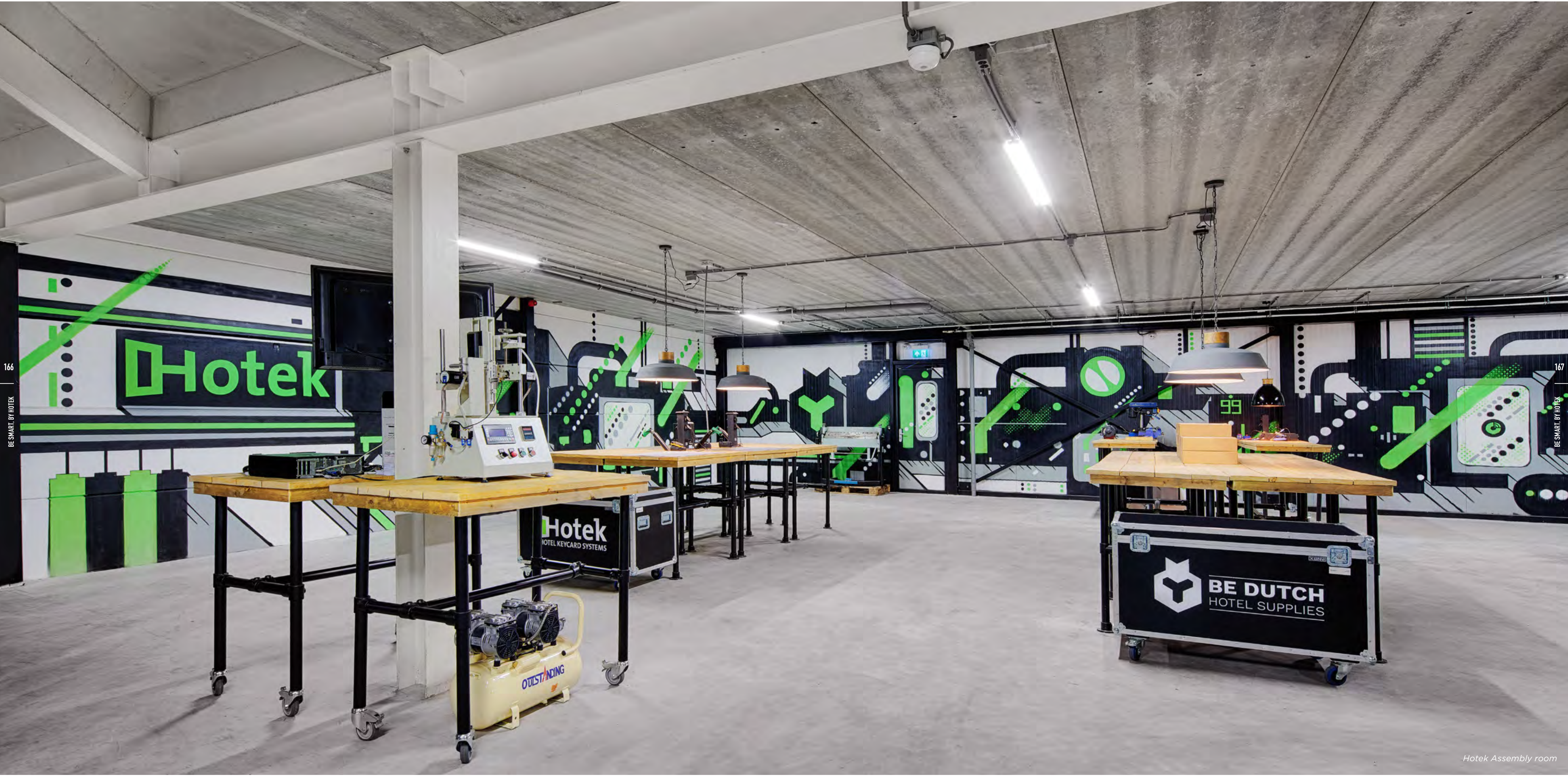
**YOU ARE
ALWAYS
WELCOME TO
VISIT HOTEK!**



DO NOT BURN HOTEL LOCKS
KEY CARDS
INSTALLATION
24H SERVICE
HAIR DRYERS
MINIBARS
SAFES
INSTALLATION
24H SERVICE
HOTEL LOCKS
HAIR DRYERS

BE DUTCH
HOTEL SUPPLIES







168 BE SMART, BY HOTEK

169 BE SMART, BY HOTEK



REFERENCES





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comfort - security - innovation

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